# 5. Buzz TV Essentials E1

To start enjoying IPTV services on Buzz TV Essentials E1 device, you need to go through some basic settings needed to set-up the device:

* Make sure that **Power cable** is plugged in box and **HDMI cable** is plugged in box and TV correctly.
* Please make sure that the device light is on and interface is visible.
* If interface is not visible, please select **Source** or **Input** from TV remote.
* Please select the same HDMI option on interface as the selected HDMI slot on TV.
* To start watching, you will have to do the initial setup first.

## 5.1. Initial Setup:

* Please choose the **language** option as **English**. Press **OK** and move to the next step.
* Select your state in **time zone** section.
* Select your resolution as **1080i at 60 hz**. Pop up will appear saying **“Confirm resolution change”. Press OK**
* In screen size, you get three options; Zoom In, Zoom Out, and done. Select your **screen size** as “Done”
* Next step is about connectivity. You will get the option to Select **WIFI Network** if you are not using Ethernet Cable
* If you are using WIFI, you need to select available your WIFI option and press OK and add your password.
* A pop up will appear as “**Checking for updates**”. If some updates appear, you will get option of **“Update Available**”.
* Press OK on **“Download and Install Update”** and it will start updating.
* Once this step is complete, device will reboot automatically.
* Then **system Updates** will also install. You have to wait for it to complete
* After these updates, the device will reboot and you have to repeat abovementioned steps for initial setup till selecting WIFI network.
* Once you choose the network, you will see a notification asking “Updates for Data Backup”
* Once you press OK, device will automatically reboot. After rebooting the device, further updates will install. You have to wait for it to finish.
* Now home screen will appear. Please select Live TV
* Please choose **Add MAC Server**. Add your name as Portal Name, put the portal URL provided by your IPTV provider.
* **Do Not Check Mark** on the **“Request Username & Password”** option
* Select Save and then Connect. And please ask your provider to activate your services.
* Once the service is activated, Please reboot the box and enjoy your IPTV.

## 5.2. Factory Reset:

Kindly first try the relevant settings for the issue. If it is not resolved by any way, then you can do the factory reset of the device.

Please note that factory reset will lead to loss of all data like favorite channels, recently watched category etc and you will have to do the initial setup again.

* Press Home Button.
* Go to the settings.
* Go to storage and reset. Press OK.
* Press OK on factory data reset.
* Press down arrow key and press OK on Factory Data Reset.
* Press down arrow key and press OK on Erase Everything.

## 5.3. Change Portal:

In case you have more than one servers, and you want to switch from one server to the other, then you do the following settings.

* Press “server” button on device remote.
* Choose ADD MAC SERVER to add another portal/server.
* Add your name as Portal Name, put the portal URL provided by your IPTV provider.
* **Do Not Check Mark** on the **“Request Username & Password”** option
* Select Save and then Connect. And please ask your provider to activate your services.
* Once the service is activated, Please reboot the box and enjoy your IPTV.

## 5.4. How to do Live Channel Recording:

This device allows you to record any live channels in device storage. For recording your favorite program, you need to follow these instructions:

* Play the channel that t want to record on full screen
* Press the red button available above the VOD button on the remote
* You will see record options on the screen.
* Here you can choose the time period for your recording as you want.
* Press ok on start recording.
* After a few seconds of black screen, the recording will start.
* To stop the recording, press the red button on remote again.
* The recorded file will automatically be saved.

## 5.5. How to watch recorded channels:

Once you have recorded some clips from your live channels category, you can watch them anytime you want. Here’s how to do that:

* Press the home button from device remote.
* Open the third option “PVR” in first row on the screen OR press the PVR button above back button on device remote.
* First option on screen is Recordings and all recordings appear in the list below
* Press down arrow key to reach a recording and press OK and select “Watch”.
* You can also delete the recording from the storage by choosing thhate next option “delete show”

## Catch up services

The device offers catch up services on IPTV for you to catch up with your favorite programs that you have missed out on. Following instructions guide you how to:

* Play the channel on small screen on which you want to watch catch up services
* Press the right arrow key. All 7 days catch up services will be available on screen.

OR

* To watch catch up services for a certain category, open that category in live channels.
* Press home button, go to 4th option EPG. Press OK
* You can have the available catch up service of channels in a category.
* Enjoy the services.

## How to add/remove favorite channels:

* Play any channel that you want to add into favorites.
* Press the yellow button on the device remote.
* A pop up will appear “Add Channel to Favorites”
* Choose Yes. The channel will be added.
* To remove the channel, press the same yellow button and pop up will appear.

## How to find favorite channel:

Once you have added channels into favorite list. You can always watch them by following these steps:

* Go to the **categories list**.
* There you can enjoy the channels that you have added.

## How to search the VOD section:

* Press Home button and choose the second option “VOD”
* Press up arrow key and press OK, search bar will open.
* Search any movie, show, drama, or season and enjoy

OR

* If you are watching any channel, press menu button from device remote.
* A menu bar will open on left side of the screen and Select the second option VOD.
* You can go back to live channel from VOD in the same way.
* If you are watching anything in VOD, press menu button from device remote.
* A menu bar will open on left side of the screen and Select the first option Live TV.

## How to do the Speed Test

A good Internet speed is crucial to enjoy a good IPTV service. To check your internet speed, follow these instructions

**If app is not installed yet:**

* Press home button and go to the app store.
* Press up arrow and then OK to open the search bar.
* Type Internet Speed Test app and press the search option on the keypad
* The app will appear. Press OK and download the app (Internet speed test).
* After opening app, press install, press ok.
* Open the app when it is installed. Please start your test by pressing the OK button.

**If App is already** **Installed:**

* Press home button from device remote
* Go to the All Apps.
* Find the app **Internet Speed Test**
* Open the app and start the speed test.
* **Updated By:** **Muhammad Arshad**
* **Approved By:** **Muhammad Adil (COO)**